

More than 24 hours later, Capitec bankers still offline

By  Katja Hamilton

5 Aug 2022

Capitec clients are still in the dark regarding when they'll be able to use the bank's mobile and online platforms.



Source: Supplied.

Captec's digital banking services have been offline since yesterday with no explanation from the bank as to what is causing the problem.

Capitec clients have only been able to use their bank cards at ATMS for transactions. All their banking channels have been completely down; this includes the app and online and cellphone banking platforms.

Some Capitec bankers took to social media to complain. Others said they had been unofficially told the system may be back up at 4pm on Friday.

Capitec has a team of technology experts looking into the problem.

"We are absolutely committed to resolving this as soon as possible," the bank said on its Twitter platform.

Capitec has apologised for the inconvenience.

ABOUT KATJA HAMILTON

Katja is the Finance, Property and Healthcare Editor at Bizcommunity.

- Dubai bounces back: Arabian Travel Market spotlights surging visitor numbers - 8 May 2024
- SA Post Office: Union deal halts layoffs at the 11th hour - 24 Apr 2024
- Transition to ZiG currency sparks trade disruption in Zimbabwe - 11 Apr 2024
- Nthabeleng Likotsi champions the first majority Black women-owned mutual bank - 18 Mar 2024
- African Bank: Championing youth-led small-business solutions at GEC+ Africa - 14 Mar 2024

[View my profile and articles...](#)

For more, visit: <https://www.bizcommunity.com>