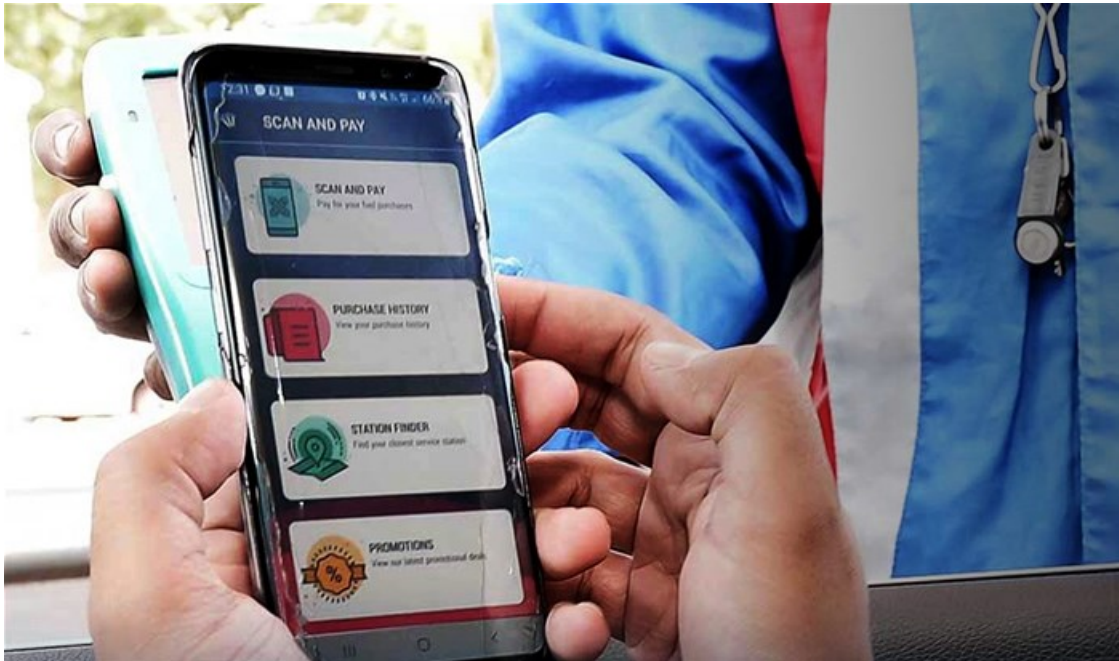


You can now tip petrol attendants using your phone - Here's how to do it

Telkom Financial Services and Engen have introduced a feature designed for tipping petrol attendants and Quickshop cashiers at Engen service stations. From 14 September 2021, the Engen 1app will feature a new 'Tip an Attendant' function, which allows motorists and shoppers across South Africa to tip Engen staff for great service.



Source: [Engen SA on Facebook](#)

The Covid-19 pandemic has heightened hygiene protocols at service station level, with many customers moving towards cashless and contactless digital payment systems.

So how does the 'Tip an Attendant' work?

Engen petrol pump attendants and Quickshop cashiers will be assigned a lanyard with a QR code and number. They will be required to register for a Telkom Pay Wallet using WhatsApp and link their profile to their QR codes. Once this is done, they can start receiving tips to their Telkom Pay wallets from customers paying them from the Engen 1app – which they can also use to shop and pay for their fuel.

“Customer service and constant innovation are key drivers for Engen, which is why we are extremely excited to bring our customers ‘Tip an Attendant’ as a way to acknowledge our petrol attendants and Quickshop cashiers’ commitment to service excellence,” says Seelan Naidoo, Engen’s general manager: retail.

"Our vision is to extend the solution outside the Engen environment, enabling Engen customers to use the Engen 1app to tip anyone that provides great service," adds Naidoo.

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