

“Although the report shows retail investors were the main drivers of AuM growth globally, South Africa bucked the trend, with institutional clients accounting for nearly 60% of total AuM in the country in 2020,” says Adam Ikdal, managing director and senior partner at BCG, Johannesburg.

“Insurance continues to be the largest and sole institutional client type, with 15% asset growth during 2019-2020.”

Retail investors did, however, also perform well and drive strong growth in the country. Unit-Linked Pension Plans (ULPP) formed the largest retail client type, followed by Mutual Funds with a share of 74% and 24%, respectively.

Both ULPP and Mutual Funds enjoyed relatively similar double-digit growth during 2019-2020. In fact, most traditional asset classes generated double-digit growth in 2020, outpacing their five- and 10-year historical averages.

Double-digit institutional and retail growth during 2019-2020 meant that South Africa saw the highest growth in overall AuM – 14% – in the Middle East & Africa (MEA) region, with the Middle East following at 11% and Morocco at seven percent.

Overall, the Middle East & Africa region saw AuM grow to \$1.4tn in 2020, delivering 12% growth – on par with the world's largest asset management region, North America.

This growth in the Middle East was driven by an increase in Sovereign Wealth Fund assets, mainly due to strong capital markets' performance as well as the solid performance of South African insurance funds.

Changes to asset management

To capitalise on this momentum, asset managers are going to have to adapt to the significant changes that the global pandemic has brought to the asset management industry.

“On the operations side, for instance, remote models for work and customer service have emerged as permanent fixtures,” says Ikdal.

“To remain competitive, firms must use advanced data and analytics for every process. On the revenue side, new asset classes, particularly within private markets and alternatives in general, will be crucial to growth during the next several years.”

These new realities present challenges, but also multiple opportunities for growth.

“The next big task for all industry players will be to carve out a suitable growth strategy as they rethink every aspect of their business, which could be any combination of client engagement models, investment products, operating models, or talent strategy.”

A copy of the report can be downloaded [here](#)

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