

Microsoft unveils new functionality for Microsoft Dynamics NAV 2009

Microsoft Dynamics NAV 2009 R2 is designed to deliver on software-plus-services vision and include CRM integration and online payment service.



Microsoft®

As part of Microsoft's commitment to providing leading enterprise resource planning (ERP) solutions to midrange organizations worldwide, the company today, 19 May 2010, unveiled Microsoft Dynamics NAV 2009 R2 at Directions EMEA 2010 in Prague, Czech Republic.

The company says that thanks to the investment in architecture for Microsoft Dynamics NAV 2009, customers are able to take advantage of the benefits of the software-plus-services vision through the R2 release more quickly than scheduled, including built-in integration with Microsoft Dynamics CRM and online Payment Service.

Microsoft Dynamics NAV 2009 customers will benefit from the following:

- **Microsoft Dynamics CRM integration:** Today's fast-paced business environment demands instant access to customers and vendors. Microsoft is providing built-in integration with Microsoft Dynamics CRM. Benefits of customer relationship management (CRM) integration include eliminating redundant data entries, keeping information up to date in both ERP and CRM solutions, and providing salespeople with the ability to quickly access detailed business information about contracts, pricing and product availability. Customers can choose between integration to on-premises Microsoft Dynamics CRM or Microsoft Dynamics CRM Online with the option to migrate to either option over time.
- **Online Payment Service for Microsoft Dynamics NAV:** This is designed to enable customers to process payment transactions from the Microsoft Dynamics NAV interface across multiple channels, including e-commerce, point of sale and call center transactions. The payment service works with leading payment processing services and all major credit cards.
- **RoleTailored interface access for remote or roaming users:** Microsoft Dynamics NAV 2009 R2 supports direct access from the Microsoft Dynamics RoleTailored experience over the Internet. This allows for remote or roaming users to take advantage of the richness and Microsoft Office integration of the RoleTailored interface and the many integration features connected to local resources, such as the operating system and Microsoft Office. This reduces the complexity and overhead compared with using other applications such as Citrix Systems and Terminal Services, especially for hosting partners offering cloud-based Microsoft Dynamics NAV deployments.
- **Microsoft Application Virtualization support:** The Microsoft Dynamics NAV 2009 R2 RoleTailored interface can be deployed using Microsoft Application Virtualization (App-V) technology, which is relevant for both on-premise and hosted solutions. This provides a better experience for the end user as all integration with local applications is done on the desktop. It is also claimed to cut IT costs by centrally managing Microsoft Dynamics NAV client installations with automatic deployment to the desktop after an update.
- **Windows 7 user experience improvements:** Through Microsoft Dynamics NAV 2009 R2, jumplists can be used to open recently accessed customers and vendors for increased business productivity and efficiency, and the icon overlay functionality provides information on system events and status streamlined with the Windows 7 user experience.

- **Treemap visualization:** Microsoft Dynamics NAV 2009 R2 showcases the possibilities around business data visualizations abilities in Microsoft Dynamics NAV through rich ad hoc data visualization. It provides treemap analysis that enables the comparison of any two values, for example sales and profits, which increases business productivity and business insight. The innovative client extensibility framework used allows partners to extend the user experience of Microsoft Dynamics NAV to integrate visualizations into any end-user scenario.

"We're delivering this release in response to customer and partner feedback," said Crispin Read, general manager of Microsoft Dynamics ERP at Microsoft. "Microsoft is committed to continuously bringing forth innovation in our ERP solutions, including the integration with cloud services. These latest enhancements to Microsoft Dynamics NAV 2009 are an important step in delivering solutions that drive real business productivity."

"The new features in Microsoft Dynamics NAV 2009 R2 improve our business opportunities and benefit our customers. The fact that Microsoft is able to deliver faster than planned reaffirms our decision to build our solutions on Microsoft Dynamics NAV," said Christian Sega, managing director at agiles Informationssysteme GmbH, an industry solution provider and consulting company specializing in horizontal workflow solutions built on Microsoft Dynamics NAV.

Microsoft Dynamics NAV 2009 R2 will be available in the fourth quarter of 2010.

Source: [Microsoft Corporation](#)

For more, visit: <https://www.bizcommunity.com>