

Four-star ranking awarded to three ACSA airports

Three of Airports Company South Africa airports have received a four-star ranking from OAG's latest assessment for on-time performance. These airports include O. R. Tambo International Airport (82.9% on-time performance), Cape Town International Airport (84.4%) and King Shaka International Airport (84.8%).



[Cape Town International Airport Facebook](#)

OAG's On-time Performance (OTP) Star Ratings accredits the top airlines and airports around the world for superior punctuality performance. The top 10% of airlines and airports receive five stars.

The OTP Star Ratings are measured across a rolling 12-month period. To achieve an OTP star rating, the world's airlines and airports must meet two simple criteria: all airlines and airports must have a minimum of 600 operations a month and OAG must receive flight status information for no less than 80% of scheduled flights within the 12-month period.

Airports Company South Africa, chief operating officer, Fundi Sithebe says the four-star ranking for the three airports reflects the company's continuing efforts to provide the best experience across the dimensions that matter most to airport users. "Operating large airports is a complex business that involves coordination and integration among thousands of people who provide the services required for aircraft to be able to land and take off at the scheduled times.

"When running an airport, one relatively small problem in one area has the potential to create a knock-on effect across the system. This is why it is key for management of airports to focus closely not only on the major elements of delivering on-

time performance, but also on things that are perceived to be trivial."

Sithebe says Airports Company South Africa endeavours to become part of the airport elite, the top 10% that have the best on-time performance in the world.

"By running airports efficiently and developing them innovatively this will be achieved. We have in place good people, good systems and world-class infrastructure. We know that it is possible to get to the top and this is what motivates us," concludes Sithebe.

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