

Assistant Store Manager

Remuneration:	cost-to-company
Location:	Pietermaritzburg
Education level:	Matric
Job level:	Mid/Senior
Own transport required:	Yes
Travel requirement:	Occasional
Type:	Permanent
Reference:	#BIZ-ASM-MIDLANDS
Company:	CUM BOOKS

Are you a dynamic and passionate individual with a flair for customer service, store operations, and staff motivation? We have an exciting opportunity for you to join our team as an assistant store manager at CUM Books Liberty Midlands Mall. With a history spanning over 80 years, C.U.M. Books is dedicated to putting Christian content and Bibles into the hands of the people of Africa. As a publisher and retailer, our driving passion remains the hope of the gospel.

Duties and responsibilities

Job brief

As an experienced assistant store manager, you will oversee the daily operations of our store, ensuring the smooth running of operations to maximise the customer experience. The ideal candidate will have prior experience in retail management, a deep understanding of excellent customer service, and the ability to motivate personnel to perform at their best.

Responsibilities:

- Organise store operations and allocating responsibilities to personnel
- Supervise and guide staff towards maximum performance
- Training of staff
- Stock management and monitor of stock levels
- Maintaining excellent customer service
- Deal with complaints from customers to maintain excellent customer service
- Resolve any issues that might arise
- Plan and oversee in-store promotions and merchandising
- Ensure the store fulfils all legal health and safety guidelines

Desired experience, requirements and skills:

- Proven experience in the retail and or customer service sector
- Knowledge of retail and customer service best practices
- Outstanding communication and interpersonal abilities
- Excellent organising skills
- Knowledge of excellent customer service practices
- Computer literate

Benefits:

- Competitive salary
- Opportunities for career growth and advancement
- A dynamic and collaborative work environment

If you are ready to take on a pivotal role in our retail operations, bringing your leadership skills to a team dedicated to our mission, we invite you to apply for the assistant store manager position. Join us in spreading the message of hope through Christian literature and contribute to the growth and success of CUM Books Liberty Midlands Mall.

Apply now and be part of a team with a purpose!

Posted on 03 May 16:04, Closing date 2 Jun

Apply by email

cv@cumbbooks.co.za

Or apply with your Biz CV

Create your CV once, and thereafter you can apply to this ad and future job ads easily.

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