

# Corporate Traveller launches new technology for SME corporates

Corporate Traveller has launched a new technology platform Your.CT in South Africa to meet the needs of SME corporates. The technology is designed to give travel arrangers, travellers and managers a single access point via a customised dashboard of information and functionalities that are relevant to their business travel needs; including pre-trip approval, booking options, profile management, traveller tracking, travel alerts and reports.



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The platform can be accessed via PC, tablet or mobile device.

Corporate Traveller has partnered on several joint opportunities with SAP Concur, cloud-based integrated travel and expense management services and solutions provider, to offer comprehensive travel solutions to its clients.

Oz Desai, GM Corporate Traveller South Africa says: "Our blended approach to travel means we know the value that our service-based business model adds when complemented by technology to drive further efficiencies for our client base.

"Technology is critical if we want to provide a truly personal service for our clients. That's why we have invested heavily in developing Your.CT – a central platform that can be easily customised and tailored to the travel needs of each client."

**Your.CT's dashboard, which is dependent on the type of user, is configured to give instant access to:**

- **Approve and request** – Travellers can make requests easily and managers can give approval efficiently, helping to drive compliance and savings

- **Booking** – Your.CT's powerful new online booking solution is Concur which enables travellers and bookers search and book flights, hotels, car and other ancillary services.

Navigation is easy, and bookings can be completed within just a few clicks. Searches also take into account the traveller's preferences and booking.

- **Profile management** – Bookers can create and manage traveller profiles including passport details, frequent flyer numbers and dietary preferences

- **Traveller tracking** – Your.CT's risk map technology enables users to view where their travellers are in the world at any given time and effectively manage their safety.

Key functionality includes a snapshot of travellers at risk by type, location and flight number; traveller location mapping and any critical alerts for those countries; forward trip monitoring identifying where travellers will be located next week or even two to three weeks.

- **Travel alerts** – Travellers are kept up to date with notifications specifically tailored to their itineraries

- **Travel policy** – Your.CT gives travellers access to their company's travel policy documents in order to drive policy understanding and compliance. Travel policies are also stored within Concur, meaning travellers are automatically directed to make the most appropriate booking selection.

- **Reports** – Your.CT gathers and stores reservation and financial data giving clients a high level spend breakdown via their dashboard.

Users can see their company's spend on airfares, hotels and car hire; they can view their top five airlines by spend; compare top 10 travellers by spend and number of tickets; view most frequently booked city pair destinations; view percentage of online bookings and overall adoption rate; and identify advance booking patterns.

Desai adds: "Although we are a global company, we have the local knowledge to assist and understand the South African traveller through our six local offices. Africa brings a very unique set of challenges as a corporate business destination, which is why we believe that the South African traveller requires a very high level of service and personalisation with expert advice on services and duty of care."